

# RETURN SHIPMENT



Ship to: Delta M Corporation  
1003 Larsen Drive  
Oak Ridge, TN 37830  
Phone: (800) 922-0083  
Fax: (865) 483-1142

If you believe your unit is not working properly, contact the Delta M Customer Service Department. Please have the following information ready to give to the Delta M Customer Service Representative:

\*Defective Unit's Model Number:

\*Date:

\*Defective Unit's Serial Number:

\*Description of Application Unit was used in:

\*Description of Type of Environment Unit was used in:

Description of Perceived Problem:

Special QA Requirements (nuclear or military application, oxygen service, special calibration or certification, etc.):

\*Technical Contact's Name:

\*Technical Contact's Phone Number:

\*Complete Shipping Address:

\*Complete Billing Address:

You will then be issued a RAN number. **Delta M personnel will refuse to accept return material shipments if a RAN number is not visible on the outside surface of the shipping container.**

\*RAN (Return Authorization Number)

## Cleaning of Material to be Returned

**Thoroughly clean all material to be returned to Delta M.** Because we serve a diverse customer base, there is a risk of receiving contaminated returned material from our customers. **When uncleaned material is received at Delta M, the item will be returned to the customer for cleaning at the customer's expense.**

## Shipping Material to be Returned

Securely package cleaned material. **(When uncleaned material is received at Delta M the material will be returned.)** A packing list referencing the RAN number, model number and serial number should be in the sturdy shipping container with the return address and RAN number clearly marked on the outside surface of the container. **Delta M personnel will refuse to accept returns if a RAN number is not visible on the outside surface of the shipping container.**

\*Required Fields